
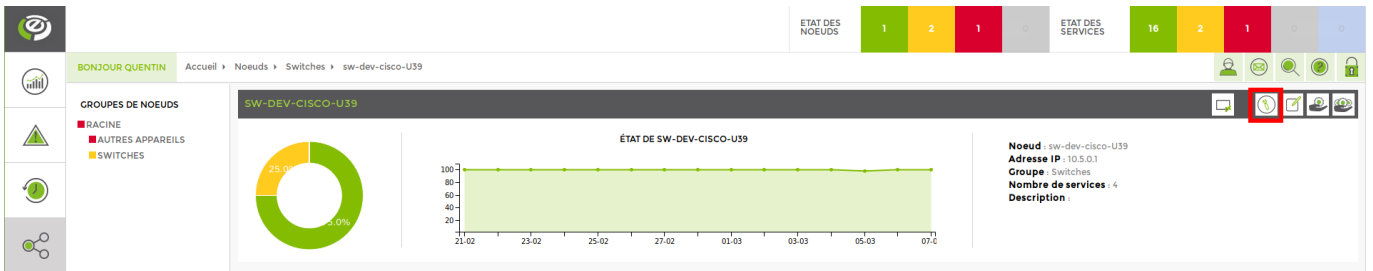


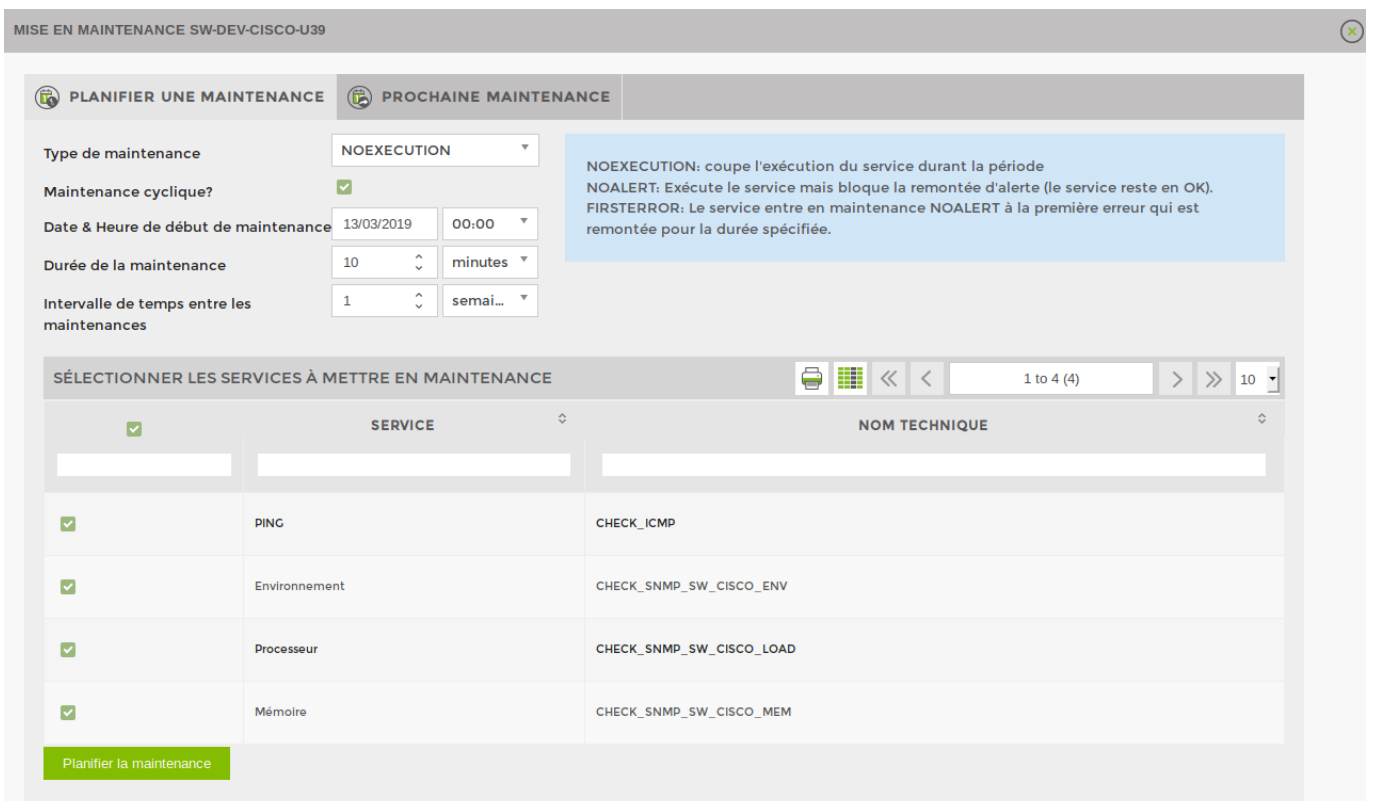
Put in maintenance

Our maintenance module allows you to exclude a supervised node from the statistics so that it does not negatively influence availability statistics when generating reports.

To put a node into maintenance, go to the page for that node and in the top right-hand menu, click on the icon .



You are now on the following page:



- **Maintenance type** (Choose a maintenance type (Maintenance types are explained in the blue help box)).

- NOEXECUTION: stops the service from running during the period.

- NOALERT: Executes the service but blocks the alert feedback (the service remains in OK mode).
- FIRSTERROR: The service enters NOALERT maintenance when the first error is reported for the specified period.

- **Cyclic maintenance?**

- If the box is **not** ticked: Maintenance is only carried out **once only**.
- If the box is ticked: Maintenance is carried out every **X** times (**X** = interval).

- **Maintenance start date & time**

- **Duration of maintenance**

- **Time interval between maintenance operations** (Only for cyclic maintenance).

Next, select the services you wish to maintain on this node. You can select them all, but in some cases it may be useful to put only one service into maintenance and let the others run normally.

For example if you are making a backup of a firewall, you can put the bandwidth service on maintenance because it will be overloaded, but not the ping service.

When you have finished setting up your maintenance, don't forget to click on « **Planifier la maintenance** » at the bottom left.

In the Next Maintenance tab :

MISE EN MAINTENANCE SW-DEV-CISCO-U39

Maintenance planifiée avec succès

PLANIFIER UNE MAINTENANCE | **PROCHAINE MAINTENANCE**

Les maintenances cycliques sont planifiées 1h avant l'heure prévue.
Il n'est pas possible de supprimer une maintenance 10 minutes avant sa date de début car le démon a déjà pris les paramètres

PROCHAINE MAINTENANCE

SERVICE	NOM TECHNIQUE	TYPE DE MAINTENANCE	DATE DE DÉBUT	DATE DE FIN	ACTION

MAINTENANCE CYCLIQUE

SERVICE	NOM TECHNIQUE	TYPE DE MAINTENANCE	PROCHAINE MAINTENANCE	DURÉE DE LA MAINTENANCE	INTERVALLE DE TEMPS ENTRE LES	ACTION
PING	CHECK_ICMP	NOEXECUTION	13-03-2019 00:00:00	00:10:00	7 jours	
Environnement	CHECK_SNMP_SW_CISCO_ENV	NOEXECUTION	13-03-2019 00:00:00	00:10:00	7 jours	
Processeur	CHECK_SNMP_SW_CISCO_LOAD	NOEXECUTION	13-03-2019 00:00:00	00:10:00	7 jours	
Mémoire	CHECK_SNMP_SW_CISCO_MEM	NOEXECUTION	13-03-2019 00:00:00	00:10:00	7 jours	

You can view all scheduled maintenance on this node, cancel maintenance or (for cyclic maintenance) skip the next maintenance. .

For example Cyclic maintenance is scheduled on the **PING** service with a time interval of 7 days. If the next maintenance is scheduled for 13-03 and you click on Skip next maintenance the next date will be 20-03 (13-03 + 7 days).

When a service is in maintenance, its colour in the service status changes to blue.

ETAT DES NOEUDS: 2 (green), 1 (yellow), 1 (red), 0 (grey)

ETAT DES SERVICES: 14 (green), 1 (yellow), 1 (red), 0 (grey), 4 (blue)

ETAT DES SERVICES

SERVICE	STATUS	DERNIÈRE EXÉCUTION	INFORMATIONS	ACTION
PING	Maintenance	08-03-2019 10:04:45	esiaDaemon: Maintenance	
Environnement	Maintenance	08-03-2019 10:03:15	esiaDaemon: Maintenance	
Processeur	Maintenance	08-03-2019 10:04:14	esiaDaemon: Maintenance	
Mémoire	Maintenance	08-03-2019 10:03:49	esiaDaemon: Maintenance	

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