Put in maintenance

Our maintenance module allows you to exclude a supervised node from the statistics so that it does not negatively influence availability statistics when generating reports.

To put a node into maintenance, go to the page for that node and in the top right-hand menu, click on

the icon 🕚.

Ø				ETAT DES NOEUDS	1 2	1	etat des services	16	1 0 0	
	BONJOUR QUENTIN Accueil >	Noeuds > Switches > sw-dev-cisco	-U39						2 🕺 🔍 🗶	
		SW-DEV-CISCO-U39							🗔 🚫 🗹 🛎 🖉	2
	AUTRES APPAREILS		ÉTAT DE SW-DEV-CISCO-U39				Noeud : sw-dev-cisco-U3	9		
		25.0	100 ⁻¹				Groupe : Switches Nombre de services : 4 Description :			
~0		5.0%	20	03-03 05-03	07-0					

You are now on the following page:

MISE	EN MAINTENANCE SW-DEV	CISCO-U39						(
	~		~										
(PLANIFIER UNE MAIN	TENANCE	(b) P	PROCH	AINE MAINTE	ENAI	NCE						
Type de maintenance				NOEXECUTION			NOEXECUTION- coupe l'exécution du service durant la période						
Maintenance cyclique? Date & Heure de début de maintenance			✓ 13/03/2019 00:00 ▼				NOALERT: Exécute le service mais bloque la remontée d'alerte (le service reste en OK).						
							remontée pour la durée spécifiée.						
	Durée de la maintenance			10 🗘 minutes *									
	ntervalle de temps entre les	5	1	Ĵ	semai 🔻								
	namenances												
	SÉLECTIONNER LES SEF	RVICES À M	IETTRE	EN M	AINTENANCI	E	☐ ₩ ≪ < 1 to 4 (4) > ≫ 10 •						
	SERVICE					\$	NOM TECHNIQUE						
		FING											
		Environnement					CHECK_SNMP_SW_CISCO_ENV						
		Processeur					CHECK_SNMP_SW_CISCO_LOAD						
		Mémoire					CHECK_SNMP_SW_CISCO_MEM						
	Planifier la maintenance												

- **Maintenance type** (Choose a maintenance type (Maintenance types are explained in the blue help box)).
 - NOEXECUTION: stops the service from running during the period.

- $\circ\,$ NOALERT: Executes the service but blocks the alert feedback (the service remains in OK mode).
- FIRSTERROR: The service enters NOALERT maintenance when the first error is reported for the specified period.
- Cyclic maintenance?
 - $\circ\,$ If the box is **not** ticked: Maintenance is only carried out**once only**.

 \circ If the box is ticked: Maintenance is carried out every **X** times (**X** = interval).

- Maintenance start date & time
- Duration of maintenance
- Time interval between maintenance operations (Only for cyclic maintenance).

Next, select the services you wish to maintain on this node. You can select them all, but in some cases it may be useful to put only one service into maintenance and let the others run normally.

<u>For example</u>If you are making a backup of a firewall, you can put the bandwidth service on maintenance because it will be overloaded, but not the ping service.

When you have finished setting up your maintenance, don't forget to click on « **Planifier la maintenance** » at the bottom left.

In the Next Maintenance tab :

		Maint	enance planifée avec	succès							
PLANIFIER		OCHAINE MAINTENA	NCE								
Les maintenances cycliques sont planifiées 1h avant l'heure prévue. Il n'est pas possible de supprimer une maintenance 10 minutes avant sa date de début car le démon a déjà pris les paramètres											
PROCHAINE	MAINTENANCE			⊜ Ⅲ ≪	< 0 to 0 (0)	> >> 100 -					
SERVICE	• NOM TECHNIQUE	C TYPE DE MAIN	ITENANCE ^{\$} D	ATE DE DÉBUT 🗘	DATE DE FIN	ACTION \diamond					
MAINTENAN	CE CYCLIQUE			₽ Ⅲ «	< 1 to 4 (4)	> >> 100 -					
MAINTENAN	CE CYCLIQUE	TYPE DE MAINTENANCE	PROCHAINE ^{\$} MAINTENANCE	DURÉE DE LA [¢] MAINTENANCE	< 1 to 4 (4) INTERVALLE DE TEMPS ^{\$} ENTRE LES	> >> 100 - ACTION \$					
MAINTENAN	CE CYCLIQUE NOM TECHNIQUE	TYPE DE [¢] MAINTENANCE	PROCHAINE ^{\$} MAINTENANCE	DURÉE DE LA MAINTENANCE	< 1 to 4 (4) INTERVALLE DE TEMPS	> >> 100 - ACTION \$					
MAINTENAN SERVICE ^{\$} PING	CE CYCLIQUE NOM TECHNIQUE ^{\$} CHECK_ICMP	TYPE DE AMAINTENANCE	PROCHAINE MAINTENANCE	DURÉE DE LA MAINTENANCE	< 1 to 4 (4) INTERVALLE DE TEMPS ^{\$} ENTRE LES 7 jours	> >> 100 - ACTION ≎					
MAINTENAN SERVICE [¢] PINC Environnement	CE CYCLIQUE NOM TECHNIQUE CHECK_ICMP CHECK_SNMP_SW_CISCO_ENV	TYPE DE MAINTENANCE NOEXECUTION	PROCHAINE MAINTENANCE		< 1 to 4 (4) INTERVALLE DE TEMPS [©] ENTRE LES 7 jours 7 jours	> >> 100 - ACTION ≎					
MAINTENAN SERVICE [¢] PING Environnement Processeur	CE CYCLIQUE NOM TECHNIQUE CHECK_ICMP CHECK_SNMP_SW_CISCO_ENV CHECK_SNMP_SW_CISCO_LOAD	TYPE DE [©] MAINTENANCE [©] NOEXECUTION NOEXECUTION NOEXECUTION NOEXECUTION	PROCHAINE MAINTENANCE	Contraction	< 1 to 4 (4) INTERVALLE DE TEMPS	> >> 100 - ACTION					

You can view all scheduled maintenance on this node, cancel maintenance $\overline{\mathbb{m}}$ or (for cyclic maintenance) skip the next maintenance.

For exampleCyclic maintenance is scheduled on the **PING** service with a time interval of 7 days. If the next maintenance is scheduled for 13-03 and you click on Skip next maintenance O the next date will be 20-03 (13-03 + 7 days).

When a service is in maintenance, its colour in the service status changes to blue.

ETAT DES NOEUDS	2	1	١	0	ETAT DES SERVICES	14		1		4		
								2	Mair	ntenance		
ETAT DES SERVICES	ETAT DES SERVICES											
	SERVICE \diamond STATUS \diamond				DERNIÈRE EXÉCUTION [◊]			INFORMATIONS ^{\$}			ACTION ^{\$}	
PING			Mai	ntenance	08-03-2019 10:04:45		es	esiaDaemon: Maintenance			() <u>a</u> (1)	
Environnement			Mai	ntenance	08-03-2019 10:03:15		es	esiaDaemon: Maintenance			۵ مل ک	
Processeur			Mai	ntenance	08-03-2019 10:04:14		es	esiaDaemon: Maintenance		<	۵ 🔔 🕪	
Mémoire			Mai	ntenance	08-03-2019 10:03:49		es	iaDaemon: Maintena	nce	\$) 🛦 (h) 🔊	

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