Remote control

With ESIA, you can remotely take control of your equipment from the interface.

Requirements

You must have remote control software (Teamviewer / Logmein Central) installed on the equipment you wish to access.

Configuring nodes via the import module

Configuration via scan results

In the scan result, when configuring the detected elements, you can reference the software that will be used as well as the connection identifier for Teamviewer or the connection URL for Logmein (explained in the rest of this tutorial):

SNMP IP :10.12.0.103	C) Ø
debian A PARAMÈTRES	
vb-victor-dev	
Groupes	
SERVEURS,	
Version SNMP	
v2c	•
Communauté SNMP	
my_community	
Type de noeud	
server	•
Prise en main à distance 🔘	
teamviewer	•
Identifiant 😑	
817638852	
Patterns	
default_gesa_linux_server	

Mass configuration via the Remote Control tab

You can also mass-link several nodes already present in your ESIA.

To do this, go to the import menu, then click on the "Remote control" tab:

Ø	
_	BONJOUR NATHAN Accueil
	E SCANS PRISE EN MAIN À DISTANCE
	PRISE EN MAIN À DISTANCE
	Sélectionnez le/les groupe(s) des noeuds à configurer Démarrer
€ C	
۲	

You can now reference one or more node groups containing the elements you want to configure for remote control.

Then click on "Start".

A table listing all the nodes in the referenced groups will appear:

PRISE EN MAIN À DISTANCE					
NOM DU NOEUD	NOM DU GROUPE	TYPE DE NOEUD 🗘	ADRESSE IP 🗘	LOGICIEL \$	id / URL 🖲 🗸 🗸
TEEST	SERVEURS	router	127.0.0.1	none •	
SRV-WINDOWS	SERVEURS	server	10.13.0.11	teamviewer 🔹	817638542
UNITY-VALBENOIT	VALBENOIT	gesa	10.10.0.201	logmein v	https://secure.logmein.com/mycomputers_connect.asp?lang=fr&sho
Nathan-HP-ProBook	VALBENOIT	server	10.12.0.51	none •	

Then click on "Validate". Your nodes are now configured.

Configuration on a single node

We've seen how to configure several nodes en masse. This section looks at how to configure an

individual node.

Go to the node view. If remote control has never been configured on the node, click the "Edit" button to go to the node's configuration page:

ENTERPRISE		🖵 🚫 🗹 Ք 🕮
	ERPRISE	Noeud : enterprise Adresse IP : 127.0.0.1 Groupe : Nombre de services : 5 Description : serveur interne
ETATS DES SERVICES HISTORIQUE RAPPORT GE GRAPHIQUES	MATÉRIEL	
REPRÉSENTATION VISUELLE I	INFORMATIONS GÉNÉRALES	CHARGES
	debian	CPU : 15% RAM : 55%
CPU	Nom : vsrv-quentin-0	Stockage : 22%
	Description : Linux vsrv-quentin-0 3.16.0-6-amd64 #1 S 3.16.56-1+deb8u1 (2018-05-08) x86_64	MP Debian
HDD	Position : Sitting on the Dock of the Bay	
	Contact : Me <me@example.org></me@example.org>	

Next:

- 1. In the Advanced settings
- 2. tab, select RDP
- 3. Click on Add

MODIFIER ENTERPRISE	
enterprise 🔘	
MODIFICATION DU NOEUD PARAMÈTRES AVANCÉS SERVICES ALERTES PATTERN DE SERVICES	
Ajouter une configuration avancée Select an Option Ajouter	
RDP RES AVANCÉS	ACTION

You can see that a new row (RDP) has been added to the table below. Click on it to display the configuration parameters:

Last update: 2023/11/09 18:05 en:interface:prise_en_main_a_distance https://wiki.esia-sa.com/en/interface/prise_en_main_a_distance

MODIFIER ENTERPRISE					
enterprise 🔘					
MODIFICATION DU NOEUD	PARAMÈTRES AVANCÉS	SERVICES ALERTE	PATTERN DE SERVICES		
Ajouter une configuration av	ancée Select an Option	Ajouter			
		PARAMÈTRES AVANCÉS			ACTION
RDP				1 III	

Fill in the fields for remote control:

MODIFIER ENTERPRISE		$\overline{\times}$
CONFIGURATION DE LA PRISE EN MAIN À DIST	ANCE	
Logiciel : Teamviewer *	Attention, n'oubliez pas le http:// ou https:// si vous choississez l'URL.	
ID / URL :		
Retour Sauver		

Click Save. The configuration is now complete and you can close the Advanced Node Settings window to return to the node view.

To start the remote control, click the Remote Control button, which will now display the configured software logo:

ENTERPRISE		o 🔊 🗹 🕹 🕮
	09-06 11-06 13-06 15-06 17-0	ioeud : enterprise dresse IP : 127.0.0.1 iroupe : Iombre de services : 5 sescription : serveur interne
(e) etats des services (e) historique (e) rapport (iii) craph	IQUES I MATÉRIEL	
REPRÉSENTATION VISUELLE	INFORMATIONS CÉNÉRALES	CHARGES
	debian	CPU: 15%6
HDD	Nom : vsrv-quentin-0	Stockage : 22%
RAM	Description : Linux vsrv-quentin-0 3.16.0-6-amd64 #1 SMP 3.16.56-1+deb8u1 (2018-05-08) x86_64	Debian
HDD	Position : Sitting on the Dock of the Bay	
	Contact : Me <me@example.org></me@example.org>	

Retrieving connection information

Teamviewer and Logmein do not require the same configuration parameters. Teamviewer asks for a login and Logmein asks for a connection URL. Let's look at how to retrieve this identification information.

For the Teamviewer software, all you need to do is retrieve the identifier from the equipment located at this point:



Logmein by URL

To Logmein, you need to generate a connection URL. To do this, go to your Logmein account in the web interface, in the "Computers" tab.

Click on "Properties" for the computer concerned:

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Then click on the "Desktop shortcut" tab. Follow the "drag and drop" instructions to paste the shortcut on your desktop:

Propriétés de l'hôte

Paramètres généraux Antivirus Mises à jour Raccourci bureau	
VM-PC	
Créez votre raccourci	
Pour une connexion directe à l'ordinateur hôte, <mark>faites glisser ou copiez le nom d'ordinateur sur votre bureau.</mark>	VM-PC
La création d'un raccourci sur le bureau est-elle sécurisée ?	

All that's left to do is right-click on the shortcut and then copy and paste the URL into your ESIA.

🔊 Propriét	es de : VM-PC
Général D	ocument Web Sécurité Détails Versions précédentes
	/M-PC
URL :	https://secure.logmein.com/mycomputers_connect.a
Touche d raccourci	⁹ Aucun
Visites :	Inconnu
	Changer d'icône
	OK Annuler Appliquer

Your ESIA node can now be used for remote control!



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